

NewAldaya Lifescapes Frequently Asked Questions – updated **March 20, 2020.**

Please see our website, www.newaldaya.org; or our Facebook page for updates.

Q. Can I visit a NewAldaya resident?

A. NewAldaya Nursing Facility and Bryhl Assisted Living:

Currently, per recent federal mandate, **all visitors** are prohibited from entering any Nursing or **Assisted Living** Facility.

We currently have NO active or suspect cases among any residents, tenants or staff.

B. Residential (Independent Living):

- There are no restrictions at this time, **however**;
- **Do not visit if you are ill.** Stay home until all symptoms have resolved
- Our residents are self-limiting activities and visitors
- Please call the individual before you plan to visit

**These protocols are subject to change, please call ahead or visit www.newaldaya.org and our FB page for updates*

Q. Where can I find the most current visitor information?

A. NAL is providing communications on both our website and social media pages to inform the public of changes to visiting guidelines and operations. Visit us on Facebook and at www.NewAldaya.org. You may also call us at 319.268.0401.

Due to Governor Reynolds' recent announcement regarding closing all bars, restaurants, gyms and theatres until March 31, NewAldaya's Main Street is closed.

Q. Are you accepting appointments for residential living, nursing facility, and Bryhl tours?

A. We are still providing consultation and informational services. Please call 268.0401 for additional information regarding our residential living communities.

B. We invite you to call regarding the Bryhl Assisted Living program – we will be happy to provide further information.

C. No tours can be done at this time in the Nursing Facility – but we are accepting admissions. Please call our general number, 268-0401 and you will be directed to our Admissions Coordinator.

Q. Is Main Street open to the public.

A. Per Governor Reynolds' order, Main Street will be closed to the public, including volunteers. However, we are continuing to provide services to NewAldaya Independent Living residents and staff.

B. Take-out meal services are available to NewAldaya Independent Living residents and staff. Grocery delivery services have been made available at no additional charge to Bryhl and Independent Living residents until further notice. Please call 553-2264 for further information or to place an order.

Q. Are Chapel services being held?

A. Chapel Services are cancelled, until further notice.

Q. Is the Wellness Center open?

A. Per Governor Reynolds' order, the Wellness Center is closed. Our Wellness Coordinator is facilitating small group classes (with appropriate social distancing) within the care and residential areas; and exercise equipment is being made available.

Q. Is the Salon open?

A. The Salon is closed to the public. However, we will continue to service Independent Living residents. Accommodations are also in place for Nursing Facility and Assisted Living residents to receive salon services in their rooms.

Q. Are Friday Night Live Performances cancelled?

A. Per Governor Reynolds' order, Elm's Pub live performances are canceled until March 31st.

Q. If I am committed to a volunteer activity, what should I do?

A. Thank you in advance for your continued and loyal commitment to our residents and community.

Volunteers are not allowed to enter the Nursing Facility, Bryhl Assisted Living or Main Street.